



As the COVID-19 pandemic continues to reshape our lives, Soo Co-op Credit Union is taking all the necessary precautions to help keep our members, employees and community safe, while still striving to provide the best possible service to you, our members.

Soo Co-op Credit Union is equipped and ready to support you, our valued member, and ensure that you continue to have 24/7 access to your accounts and assist you with all your financial needs. As we continue to monitor the situation closely, we are ready and available to help support your needs online, via text or by phone. Limited branch access is available for services that cannot be performed remotely or thru the drive-thru window.

**We strongly encourage you to use the following remote access options:**

- **Online Banking and Mobile Banking** - Our Online Banking and Mobile Banking solutions make it easy to manage everything from loan and bill payments to money transfers and more. If you're not already online with us, sign up today! [www.soocoop.com](http://www.soocoop.com). If you do not already have our mobile banking app download it today from the app store.
- **Mobile Deposit (RDC)** – Deposit checks through our mobile banking app in a few quick steps. Submit your request to access this service at [www.soocoop.com/online-banking/online-banking-service-request-form](http://www.soocoop.com/online-banking/online-banking-service-request-form)
- **SpeedyLine Telephone Teller** - Access account and loan information and transfer funds by calling 888-632-3503.
- **Drive-thru Windows** - Our Drive-thru windows are open for business. Visit us at [www.soocoop.com](http://www.soocoop.com) for a list of locations and hours of operation.
- **CO-OP® Shared Branching** - Shared branching transactions may be conducted at Drive-thru windows.
- **ATM network** - In addition to Soo Co-op Credit Union's network of ATMs, members can access funds and complete transactions at any CO-OP network ATM. Search online [www.soocoop.com/SCCU-atm-locations](http://www.soocoop.com/SCCU-atm-locations) or by using our Mobile Banking app to find your nearest ATM.
- **Loan Department Inquiries** - You can apply for a loan online at [www.soocoop.com](http://www.soocoop.com) or call our Loan Department. The Loan Dept is available by appointment only, please call or text us at 906-632-5373.
- **Mortgage Loan Inquiries** - The Mortgage Dept is available by appointment only and may be reached by calling or texting 906-632-5370.
- **Call Center** - Our representatives can answer questions and help with account transactions and general inquiries by calling or texting 906-632-5300. We're available Mon-Fri, 9:00 am - 5:30 pm. Also, you may contact us through our website at [www.soocoop.com](http://www.soocoop.com) via Contact Us Form or through Online Chat.